



Main Office
13700 Washington Rd.
West Burlington, IA 52655
319-753-8260
conservation@dmcounty.com
www.dmcconservation.com

Refund and Cancellation Policy

Please consider this policy prior to purchasing your facility reservation.

RESERVATION MODIFICATIONS (INCLUDING DATE CHANGE)

Requests for any modification to an existing reservation must be made at least two weeks prior to the original reservation date. If the request is for a date change, the new date must be within twelve months of the existing date. A date change must be used for the same type of facility in the same Des Moines County Park. A reservation holder has only ONE opportunity to reschedule their original reservation. All reservation modifications must be made by calling the Conservation Office at (319) 753-8260.

CANCELLATION POLICY

SHOULD YOU CHOOSE TO CANCEL A RESERVATION, YOU WILL FORFEIT 100% OF ALL RESERVATION FEES PAID. Please call the Des Moines County Conservation Board Office at (319) 753-8260 to cancel your reservation.

REFUND POLICY

All reservations with Des Moines County Conservation Board facilities are FINAL and NON-REFUNDABLE. If the Des Moines County Conservation Board is unable to provide your facility (or like facility) in operable condition for the date of your event, however, a full refund will be issued.